



STAFF

All AG Hotel staff is fully trained to improve hygiene and cleanliness standards. Each one has been alerted to identify COVID19 symptoms and has orders not to present themselves at work in a case of having any of the symptoms or if feeling poorly



ENTRANCE

At the foyer entrance and in the areas within the Hotel, body temperatures will be measured



DIGITAL TECHNOLOGY

Use of latest digital technology have been implemented to simplify web check-in & Check-out and for use of the Concierge service this will be operated via phone or email



DISINFECTION

In the public areas there are automatic hand sanitizer dispensers and foot-pedal rubbish bins



CLEANING

Cleaning of the bedrooms will be carried out solely upon client's request and staff are fully trained and compliant with their own personal protective equipment needed to avoid any direct contact with the customers' property



SOCIAL DISTANCING

Dedicated security will be in place for maintaining social distancing with discretion at all times whilst in public areas



ACCESSIBILITY

The Hotel facilities will be available solely and exclusively to Hotel residents



SAFETY MEASURES

In view of the reopening of our properties we wish to inform you of our latest and important Safety First Guidelines which are already in place and which meet the highest of standards and pass all of the latest anti COVID 19 prevention measures.



SANITATION

At the end of the daily servicing of the bedrooms, and of the dining rooms and bars, the **anti-Covid compartmentalization** will be effected



PUBLIC AREAS

Before each arrival all of the bedrooms and each of the **public areas and spaces** will be cleaned with specific alcohol-based products. Air conditioning filters are also repeatedly treated with specific cleansing products



ROOMS

Each room is equipped with a complimentary set of **safety masks** and a small hand **sanitizer GEL** and all of the rooms are subject to a ventilation system with 100% fresh air



BREAKFAST

Breakfast will be served à la carte in bedrooms or at the table in the breakfast room. Using Buffet Breakfast wearing gloves and masks. We are already set up to comply with all the safety measures including social distancing



GYM

Possibility of using the gym if equipped with own gym shoes, double towels will be provided (one for placing on the equipment, one for personal use) and obligatory use of the sanitizing spray which is provided has to be applied at the end of each use of the appropriate machines



POOLS

Swimming pools and solariums are equipped with UVC filters for the elimination of viruses and bacteria and chlorination is constantly monitored



PARTNERS

All partners, ie. our suppliers of amenities and disinfectants / detergents will be regularly subject to quality audits and their safety **performance measured**



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